

Table 1: Key characteristics of each practice at baseline.

Key characteristics	Case practice 1	Case practice 2
Number (N) of patients total	N=14,249 (Māori = 14.8%, Pasifika = 38.2%)	N=5,254 (Māori = 9 %, Pasifika = 82%)
N with diabetes (and proportion Māori/Pasifika)	N=1,249 (Māori = 10.4%, Pasifika = 51%)	N=745 (Māori = 5.6%, Pasifika = 88.7%)
N with prescribing gaps in management of albuminuria*	N=478	N=277
N patients with diabetes and new medication prescribed	N=115	N=65
N still eligible for SGLT2i/GLP1RA according to routine practice reports	N=699	N=376
N not on SGLT2i/GLP1RA despite being eligible	N=244	N=196
N patients with systolic BP >140mmHg	N=534	N=386
Fees	\$15 fee for a consultation and \$20 for after-hours	Free consultation for all enrolled patients
Staff (note health coach)	6 registered GPs 4.5 FTE nurses 0 nurse prescribers/pharmacists 0 health coaches (at present)	8 registered GPs 8 nurses 0 nurse prescribers/pharmacists 0 health coaches
Hours	8 am–8 pm	8:30 am–5 pm
Additional features	Operates 7 days a week, serving a large community on a walk-in basis	Primary healthcare, accident and medical services and Whānau Ora services to Pasifika patients and whānau

*Defined as UACR >3mg/mmol and not on ACEi/ARB/SGLT2i/GLP1RA ascertained by practice-level data pulled from GP prescribing and routine laboratory data.

Figure 1: Summary of diabetes registrar intervention.

