

Table 1: Summary of framework and key extraction points.

Framework	Key focus in open disclosure	Australian framework (key themes)	New Zealand framework (key themes)
Institutional theory	Legal and regulatory structures shaping policy.	Embedded in NSQHS Standards; ⁴ apology laws across jurisdictions; complex interplay of legal sources.	Legally mandated by <i>Code of Rights</i> ; ⁵ direct legal duty; clear hierarchy of legal instruments.
Regulatory governance framework	Policy enforcement, regulatory roles and accountability.	Enforcement via NSQHS accreditation; ACSQHC oversight; clinical leadership crucial; sanctions through accreditation/professional action.	HDC as primary enforcer; non-compliance leads to complaints/investigations; senior management support vital; specific sanctions (apologies, practice changes).
Ethics of care framework	Ethical and relational aspects of consumer-provider interactions.	Ethical imperative, empathy, honesty; support for patients/staff; feedback via surveys (less systematic integration); implicit psychological support.	Strong ethical imperative, sincere communication; explicit consumer rights; ⁵ emotional impact acknowledged; feedback via complaints; implied psychological support.
Implementation science framework	Translation of policies into practice; barriers and facilitators.	Barriers: medico-legal fears, resources, inconsistent training; facilitators: supportive culture, governance; challenges in workforce capacity/training effectiveness.	Emphasis on ongoing training/communication skills; recognition of systemic issues; less detail on specific barriers/facilitators or training effectiveness.

NSQHS = National Safety and Quality Health Service; ACSQHC = Australian Commission on Safety and Quality in Health Care; HDC = Health & Disability Commissioner.

Figure 1: Graphical abstract.

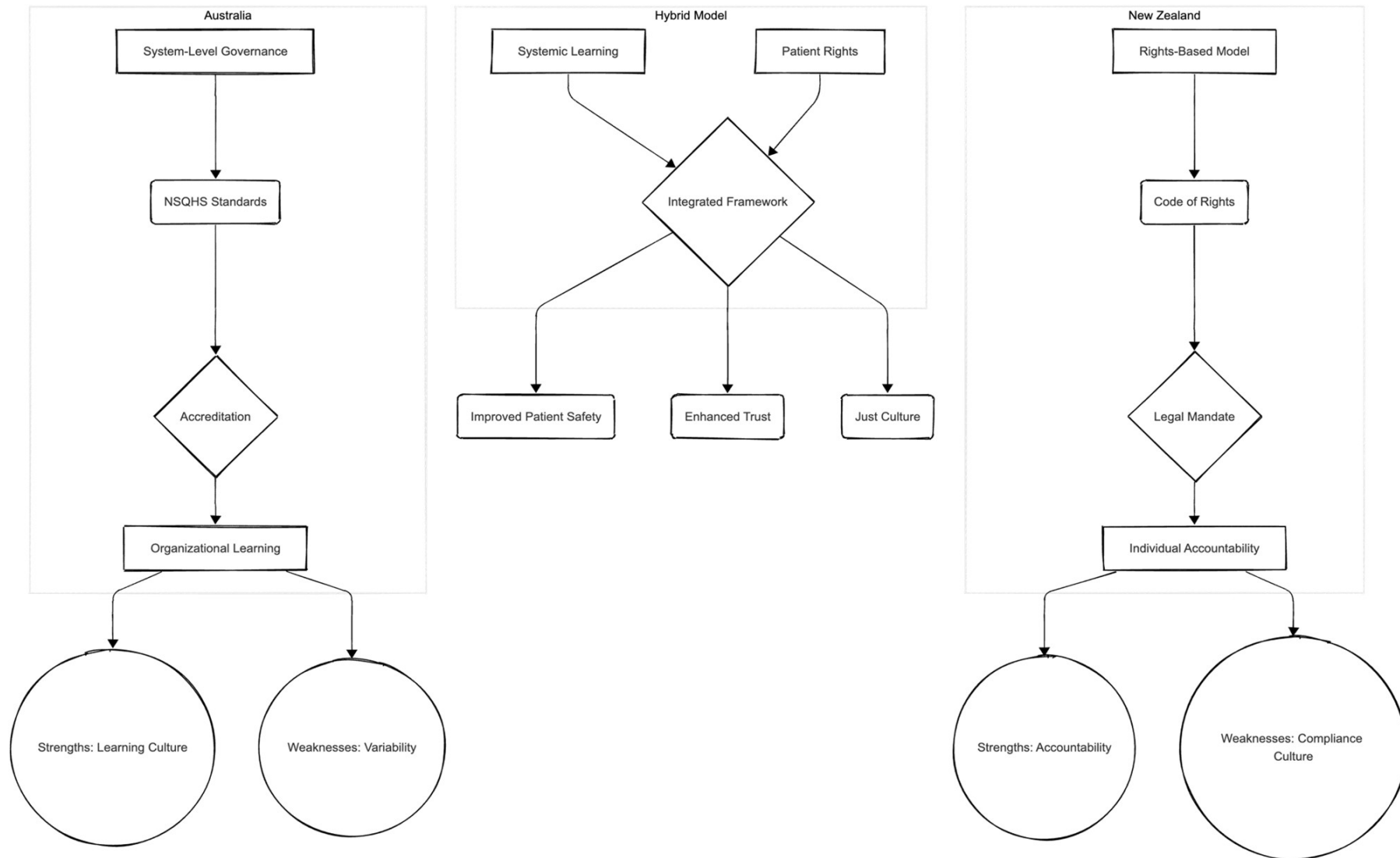


Figure 2: The Australian open disclosure framework: a system-level approach (conceptual diagram of the hybrid model).

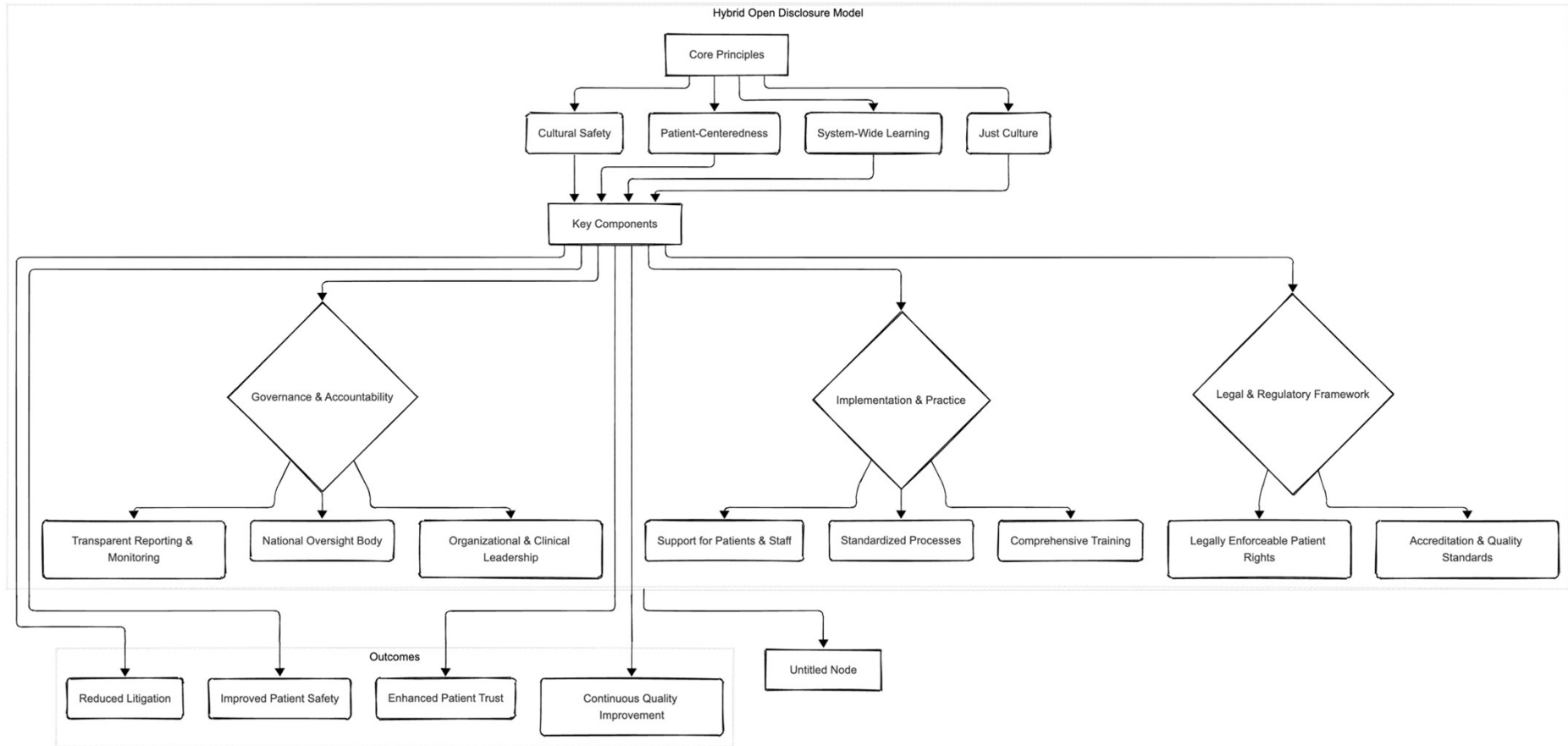


Figure 3: Conceptual workflow diagram.

